# Portneuf Medical Center RV Park





All together better

When you arrive at the RV Park, please call Security to assist you.

(208) 251-4597

# **Table of Contents**

Who Can Stay at the RV Park. 2
Priority Guests 2
How to Reserve an RV Spot 2
Checking Into the RV Park 2
Cost of RV Park 2
Length of Stay 3
Full Hook Ups 3
Pet & Children Friendly 3
Trash 3
Free Shuttle & Valet Service 4
Park Rules 4
Cafeteria
Vending Machines 4
Gift Shop 5
Coffee Shop 5
Location
Other Camping Options 5
Important Phone Numbers
Reservation Application

#### Who Can Stay at the RV Park

The PMC RV Park is for patients, families, and visitors of Portneuf Medical Center patients only. It is designed for those families who will need to be at PMC for multiple nights and have their own RV. The RV Park has six paved, full hook up sites with picnic tables, grass, and trees.

#### **Priority Guests**

All families of Portneuf Medical Center patients are welcome to stay at the RV Park, however, priority is given to guests of our Cancer Center, NICU, ICU, and Emergency Department patients.

#### How to Reserve an RV Spot

Visitors wishing to reserve an RV spot should ask the case manager, nurse, or Director of the floor where the patient is receiving care for instructions on making a reservation. Patient name and room number must be verified to qualify the stay at the RV Park. Reservations can be made Monday– Friday, 9:00am–2:00pm. Guests arriving after 2:00pm, nights, weekends, or holidays, may park in the North parking lot and schedule reservations for an RV site during normal registration hours.

#### **Checking Into the RV Park**

Guests who have made a reservation at the RV Park will call Security upon arrival. Security will assist guests and unlock the hook ups. Security can be contacted at (208) 251-4597. Please be patient, Security personnel may be assisting other patients.

## **Cost of RV Park**

There is no cost to stay at the RV Park. It is offered as a complimentary service for families of PMC patients. Donations can be made to the Cancer Patient Assistance Fund or the Portneuf Medical Center Patient Assistance Fund. These funds help support other patients with gas, food, daycare, and other necessary daily living expenses and services while they are receiving treatment here. A pre-addressed donation envelope can be found in the registration packet.

## **Length of Stay**

Visitors are welcome to stay for five consecutive nights at the RV Park. Exceptions will be made for cancer patients receiving longer treatment. If additional nights are needed, visitors will need to check availability by calling their case manager or Security at (208) 251-4597.

#### **Full Hook Ups**

The RV Park offers six full hook up sites with the following amenities:

- Water
- Power (20 amp, 30 amp, and 50 amp)
- Sewer
- Picnic Table

#### **Pet & Children Friendly**

Dogs and children are welcome at the RV Park. Dogs must be on a leash at all times. The RV Park has trees, grass, and dog waste dispensers so guests can clean up after their pets. Parents are encouraged to keep children away from driveways. Children under the age of 18 must be supervised by an adult at all times.

#### Trash

A large trash dumpster is located directly across the street from the RV Park at the PMC Engineering Shop. Guests are encouraged to dispose of their trash in this dumpster.

#### **Free Shuttle & Valet Service**

PMC Volunteers and Security offer a free shuttle and valet service Monday–Friday, 8:00am–5:00pm. Please call (208) 244-4279 for a ride to the Cancer Center or the main hospital.

## **Park Rules**

- No fires.
- No noise between 10:00pm-7:00am.
- Pets must be on a leash.
- No smoking or alcohol (unless inside your RV). We thank you for not smoking or using smokeless tobacco products in the hospital or on hospital property. This includes the parking lots, garages, and doorways. No alcohol is allowed outside of your RV.

- PMC does not assume any liability for your trailer or personal property while you are at the PMC RV Park.
- Size Limits: RV's up to 40 ft. are accepted.
- Check out time is 11:00am.

## Cafeteria

The Portneuf Grille on the ground floor of the hospital is available to your visitors, family, and friends. We serve a wide range of foods for breakfast, lunch, dinner, and snacks. Please ask the floor nurse for a list of the daily menus.

The Portneuf Grille hours are:

Monday–Thursday: Fridays: Weekends/Holidays:	7:00am–6:45pm 7:00am–6:15pm 7:30am–6:15pm		
Grill:			
Monday–Thursd	ay: 11:00am–6:45	pm	
Fridays:	11:00am–6:15	pm	
Breakfast:			
Monday–Friday:	7:00am–10:1	5am	
Weekends/Holid	lays: 7:30am-10:0	0am	
Lunch:			
Monday–Friday:	11:00am–1:45	pm	
Weekends/Holid	lays: 11:00am–1:15	pm	

#### Dinner:

Monday–Thursday:	4:00pm-6:45pm
Fridays:	4:00pm-6:15pm
Weekends/Holidays:	4:00pm-6:15pm

## **Vending Machines**

Vending machines for snacks and beverages are located on the ground floor east of the patient elevators and on the first floor in the Emergency Department. They are available 24 hours a day.

#### **Gift Shop**

The Cloud 9 Gift Shop is located on the 1st floor of the hospital. They carry snacks, cosmetics, toys, games, books, cards, clothing, slippers, flowers, balloons, and more! The gift shop is operated by Volunteers and is open Monday–Friday, 9:00am–5:00pm.

## **Coffee Shop**

Java Junction is located on the first floor next to the Cloud 9 Gift Shop. A Proud-to-Serve Starbucks station, Java Junction offers tasty beverages and a variety of snacks. Unfortunately, however, we are not able to take Starbucks gift cards.

Monday–Friday: 6:30am–3:00pm 6:30pm–9:00pm

## Location

The PMC RV Park is located on the hospital campus (see maps on page 9): Portneuf Medical Center: 777 Hospital Way, Pocatello RV Park: 999 Slate Mountain Road—located on the south side of the hospital

## **Other Camping Options**

Scout Mountain Campground: 4350 Cliffs Drive, Pocatello, (208) 236-7500 KOA Campground: 9815 West Pocatello Creek Road, Pocatello, (208) 233-6851

#### **Important Phone Numbers**

Monday–Friday, 9:00am–5:00pm	
Cancer Center Social Work	(208) 239-1754
Hospital Operator	(208) 239-1000
Security	(208) 251-4597
Volunteer Services	(208) 239-1155
Valet & Shuttle Services	(208) 244-4279

#### **Important After Hours Phone Numbers**

Security	(208) 251-4597
House Supervisor	208) 221-6038

## **Reservation Application**

Patient Name				Room #			
RV Guest Name							
Address							
City		State	Zip				
Phone		Phone					
Check-in Date		Check-out Date					
Number of Adults	Number of Children 18 and Under		Number of Pets				
RV Type	RV Length		Vehi Plate	cle License e #			

I agree to terms of this agreement as listed in the PMC RV Park Brochure and understand that if any of these conditions are violated, I will be required to leave the PMC RV Park.

Guest Signature \_\_\_\_\_

f

\_\_\_\_Date \_\_\_\_\_

Please remove this page and give to your case manager or security.





## All together **better**

DOC NO VS00054 (09/12/16) GI